

Fort McMurray Wildfire Emergency Contact Resources

Contents

General Information and Assistance.....	2
Medical.....	2
Food	3
Shelter	4
Reunification Services	6
Pets	7
Transportation	7
Insurance Information	7
Social Media Services.....	8
Donations.....	8
Air Quality	9
Fire Bans.....	9
Energy Bills.....	9

Information for Alberta Supports Call Centres – Fort McMurray Wildfires Updated 11:45 am May 4, 2016

Evacuees and family members looking for evacuees can contact the Red Cross at 1-888-350-6070.

Evacuation and reception centres are available at several locations. Information is posted at <http://www.alberta.ca/emergency.cfm>. *(Please direct the caller to the closest centre, where they can go for support, food, accommodation, medical assistance if they have been displaced.)*

Social service supports information will be updated on <http://www.alberta.ca/emergency.cfm> as it becomes available. *(Information will **NOT** be immediately updated on the Human Services website.)*

Fort McMurray Wildfire Emergency Contact Resources

General Information and Assistance

[Alberta.ca](http://alberta.ca) – Regular updates, alerts, and links

Alberta Emergency Management Agency Website -

<http://www.emergencyalert.alberta.ca/alerts/2016/05/3714.html> - Emergency updates every 15 minutes with links to broadcast audio

County of Wood Buffalo, 780-743-7000, <http://www.rmwb.ca/News-Room/McMurray-West-Wildfire.html> - Regional emergency updates and information

Emergency Information Line, 310-4455 (operated by Service Alberta), is now operational and open until 8:00 PM – provides information on evacuation status, shelters, resources, etc.

Emergency Management – 780-422-9000 – Donations for equipment, gas, and anything of that nature

Red Cross 1-888-350-6070 – Evacuees should register with Red Cross and can also find their loved ones – this also occurs at one of the Reception Centres but if they are staying elsewhere, they should call & register with Red Cross so everyone is accounted for and in the past it has been a condition of eligibility for some GoA emergency benefits.

Alberta Transportation is taking fuel tankers along the highway to provide fuel to stranded motorists

If someone is stranded – they can call **RCMP Dispatch: 780-788-4000**

The **Alberta Emergency Alert site** has updates; <http://www.emergencyalert.alberta.ca/>

Medical

Free Medication for Evacuees. Call for information:

LAC LA BICHE

- Associated Medical Clinic, 10017 101 Ave (main street Lac La Biche), [\(780\) 623-4421](tel:7806234421)
- Lakeland Chiropractic Clinic/Lakeland Vitality Centre, 9706 Beaverhill Road, 780-623-465
- Generations Eyecare, 10121 101 Ave (main street Lac La Biche), (780) 623-2020
- Hospital: W.J. Cadzow Health Centre, 9110-93rd street, 780-623-4404

Fort McMurray Wildfire Emergency Contact Resources

MINT HEALTH and DRUGS

- 10611 101 Street, Edmonton, 780-757- 1030
- 5106 50 Street, Stony Plain, 780-963-3728
- Suite 2 4402 37 Street, Stony Plain, 780-963-9792
- 74 Athabasca Avenue, Sherwood Park, 780-467-9839
- Suite 106 11601 101 Avenue, Grande Prairie, 587-299-9555
- Box 6300 10012 100 Avenue, Peace River, 780-624-1200

Families with Children with Medical Needs can contact for accommodations:

Ronald McDonald House, 780-439-5437

Families with Children Dealing with Autism or other challenges:

The Maier Centre, 17451, 103 Avenue, Edmonton, 780-913-1657

Pregnant Women or Mothers of Newborns with Questions:

Alberta Midwives, 587-888-3682, admin@abmidwives.ca

Medical conditions that prevent them from staying in a shelter:

Income Support Contact Centre –780-644-5135

Cancer patients scheduled for, or concerned about cancer treatment:

Contact AB Cancer at 1-888-432-8865

Food

Free Meals for Victims of Fort McMurray Fire in Edmonton:

- The Pint Downtown, 10125 109 Street, Edmonton, **11 AM – 2 PM and 6PM – 8PM**
- The Pint Whyte Ave, 8032 104 Street, Edmonton, **11 AM – 2 PM and 6PM – 8PM**
- Boston Pizza, 10620 Jasper Ave, Edmonton – Need Fort McMurray ID on hand
- Any Earls Edmonton Location - Need Fort McMurray ID on Hand
- Delux Burger Bar, 9682 142 St., Edmonton, 780-420-0107 – Need Ft. McMurray ID
- Delux Burger Bar, 14111 23 Ave, NW, Edmonton, 780-989-2747- Need Ft. McMurray ID
- Delux Burger Bar, 101 Bellerose Dr, St. Albert, 780-569-2747 – Need Ft. McMurray ID

Fort McMurray Wildfire Emergency Contact Resources

People in need of Gluten-Free Food Assistance:

- Kinnikinnick Foods, 10940-120 Street, Edmonton, **Open till 6 PM**

Shelter

Evacuees looking for a Place to stay can register at:

Ymmfire.ca

Northlands Reception Centre:

At the Edmonton Expo Centre, 7515 118 Avenue, 780-471-7210, evacuees will have access to cots, washrooms, food and beverages, the SPCA is also at hand to help evacuees with pets

Anzac Recreation Centre 237 Stony Mountain Rd, Wood Buffalo

GPS: 56.443106,-111.0492281 - **Evacuation and Reception**

Lac La Biche Bold Centre 8702 – 91 Ave, Lac La Biche

GPS: 53.5680153,-113.4547537 - **Evacuation and Reception**

Horizon North Blacksand Lodge, GPS: 56.9487046,-111.5773094- **Evacuation and Reception**

Suncor Firebag Village -GPS: 57.238621, -110.892721 – **Evacuation and Reception**

Wapasu Creek Lodge – **Evacuation and Reception**

47 km east of Hwy 63, Km 42 on Canterra Road

GPS: 57.271720, -111.095547

Civeo is making spaces available at its lodges both north and south of Fort McMurray.

List of Civeo Locations here: <http://civeo.com/lodges-villages/canada/>

Hotels in the Edmonton Area offering assistance:

- Best Western Cedar Park Inn, 5116 Gateway Blvd., Edmonton, 780-434-7411
- Campus Tower Suite Hotel, 11145 87 Avenue, Edmonton, 780-439-6060
- Chateau Lacombe Hotel, 10111 Bellamy Hill, Edmonton, 780-428-6611
- Coast Edmonton Plaza Hotel, 10155 105 Street, Edmonton, 780-423-4811

Fort McMurray Wildfire Emergency Contact Resources

- Comfort Inn Edmonton West, 17610 100 Avenue, Edmonton, 780-484-4415
- Courtyard Marriott Downtown, One Thornton Court 99 St.-Jasper Ave, 780-423-9999
- Courtyard Marriott West – 10011 184 Street, Edmonton, 780-484-0821
- Days Inn Downtown, 10041 106 Street, Edmonton, 780-423-1925
- Delta Edmonton Centre Suite Hotel, 10222 102 Street, Edmonton, 780-429-3900
- Double Tree by Hilton, 16615 109 Avenue, Edmonton, 780-484-0821
- Edmonton Marriott at the River Cree Resort, #300 East Lapotac Blvd, Enoch, 780-484-2121
- Executive Royal Hotel Edmonton West, 10010 178 Street, Edmonton, 780-484-6000
- Four Points by Sheraton, 7230 Argyll Road, Edmonton, 780-465-7931
- Garden Inn, 17610 Stony Plain Rd., Edmonton, 780-486-8975
- Holiday Inn Express at the Mall, 10017 179A St., Edmonton, 780-483-4000
- Holiday Inn Express Downtown, 10010 104 Street, Edmonton, 780-423-2450
- Holiday Inn Conference Centre, Edmonton, 4485 Gateway Blvd., Edmonton, 780-431-1100
- MacEwan University Residences, 11050 104 Ave, Edmonton, 780-633-3623
- Radisson Hotel Edmonton South, 4440 Gateway Blvd., Edmonton, 780-437-6010
- Renaissance Hotel, Edmonton International Airport, 780-488-7159
- Staybridge Suites West Edmonton, 16929 109 Avenue, Edmonton, 780-484-6223
- Super 8 Edmonton South, 3610 Gateway Blvd., Edmonton, 780-433-8688
- Sutton Place Hotel, 10235 101 St., Edmonton, 780-441-3068
- The Westin, 10135 100 St., Edmonton, 780-493-8918
- Travelodge Edmonton West, 18320 Stony Plain Road, Edmonton, 780-483-6031
- Travelodge Edmonton South, 10320 45 Avenue, Edmonton, 780-436-9770
- **Effective. May 5** – Union Bank Inn, 10053 Jasper Ave, Edmonton, 780-423-3600
- University of Alberta, Lister Hall, 1-047 Lister Centre, UofA, Edmonton, 780-431-1100

Hotels in Drayton Valley Available:

Call Twyla at Lakeview: 780-542-3200 or Rose from Service Plus at 780-202-0625

Fort McMurray Wildfire Emergency Contact Resources

Hotels in White Court:

Call 780-396-0990

Hotels in Bonnyville:

Call 780-687-2120

Hotels in Calgary:

Inn from the Cold, 110 11 Ave SE, Calgary, 403-263-8384

Teen Time Ranch, Located outside of Dapp, Range Road 253, Division No. 13, Edmonton, 780-466-8530

Sikh Society Gurdwara, Edmonton, 780-935-2786 – Bedrooms, Suites, and other accommodations

Black Diamond's Sunday Creek Lodge - about 15 kilometres south of Conklin - Those looking for accommodation in this area are asked to visit the [lodge's website](#).

Evacuation Centre – Lac La Biche – The Bold Centre

Families with Children with Medical Needs can contact for Accommodations:

Ronald McDonald House, 780-439-5437

Eventual Apartment Housing for Evacuees (Up to 3 Months) – Main Street Housing

Information can be found at <http://mainst.biz/pages/press/122556> - No specific contact information available at this time

Air BnB App – Listings for free shelter on the application, downloadable from App Store and Google Play

[YMMFire.ca](#) - aims to help pair Albertans able to open their homes, rental properties, recreational properties, and other available space to people who need a place to stay.

Reunification Services

Red Cross Family Reunification Number: 1-888-350-6070

Fort McMurray Wildfire Emergency Contact Resources

Pets

Evacuees that left their animals at home:

- Contact Pulse 780-743-7000, or
- RMWB at 780-788-4200, or
- SPCA at 780-743-8997

Shelter for Animals:

- Facebook at <https://www.facebook.com/AARCSCanada/>
- Sandyhill Kennels (Calgary), 403-938-4369, <http://www.sandyhillkennels.ca/>

Large Animal Owners:

AEF: 1-877-463-6233

Petland, Edmonton Locations, 20% Discount with Fort McMurray ID

Pet food:

Champion Petfoods (Edmonton), 780-217-2294 – Champion will provide pet food to all evacuees who need food for their dogs and cats.

Transportation

Flat Tire or Tire Issues - Fountain Tire, 8550 Yellowhead Trail, Edmonton - **Free Repairs**

Free ETS service from Edmonton International Airport to Edmonton Expo Centre

Insurance Information

Call the Insurance Bureau of Canada at 1-844-2ask-IBC

Or call:

- Intact/Novex: 1-866-464-2424
- Economival Insurance: 1-800-607-2424
- Peace Hills: 1-800-272-5614
- RSA: 1-800-391-993
- Wawanesa: 1-800-641-7988
- Aviva: 1-866-692-8482

Fort McMurray Wildfire Emergency Contact Resources

Social Media Services

Facebook Page for Numerous types of Assistance:

- [Fort McMurray Evacuee Open Source Help Page](#)
- [Facebook for RMWB](#)
- [Fort McMurray evac relocation help group](#)

Twitter search #ymmhelps for locals looking to help and other assistance

Follow:

- [@RMWoodBuffalo](#)
- [@FM_EmergService](#)
- [@RMWBEmergMngt](#)
- [@RedCrossAB](#)

Reddit Forum for anyone looking for immediate help for farms, acreages, equipment, etc.:

https://www.reddit.com/r/Edmonton/comments/4hsrdb/do_you_live_on_a_safe_acreage_farm_have_a_large/

Donations

\$5 Dollar Donations to Red Cross by texting REDCROSS to 30333

Physical Donations can be taken to 10255 104th Street, Edmonton or to the Lac La Biche Senior Centre at 10112 102 Ave.

The Edmonton Emergency Relief Services is coordinating donation efforts in Edmonton and is specifically requesting donations of diapers, baby wipes, new toiletries such as soap and shampoo and new socks and underwear. Items **should not** be taken to the Expo Centre, but to the Emergency Relief Services warehouse, downtown at 10255 104th St. The not-for-profit is also looking for volunteers. To register, call 780-428-4422.

Edmonton's Food Bank is providing food resources to evacuees. Donations of food may be left at any major grocery store or fire hall. Monetary donations to the Fort McMurray Dire Evacuee support can be made online [here](#)

Tip: It helps to donate water and tinned foods you can open up without a can opener that doesn't need to be microwaved or cooked

Fort McMurray Wildfire Emergency Contact Resources

Air Quality

Information about the air quality in many areas of Alberta is updated regularly on the Alberta Parks Website at: <http://esrd.alberta.ca/air/air-quality-health-index/default.aspx>

Air quality information is also available by phone, toll-free, at 1-877-247-7333

Fire Bans

Information can be found online at <https://www.albertafirebans.ca/> or by phone: 1-866-394-3473

Energy Bills

For evacuated customers, Direct Energy will:

- Waive all late payment fees during this time
- Not proceed with any collection or disconnection activity

Direct Energy regulated customers: 1-866-420-3174

Direct Energy competitive customers: 1-866-374-6299

Direct Energy business customers: 1-866-867-8167